

## Fault Finding List

Symptom	Check	Solution
<b>Slow/ No flow</b>	Gas Supply	Turn on gas supply
	Gas Leak	Leave area, call Technical Services 0845 652 0065
	Gas Cylinder	Replace gas cylinder if empty
	Keg Coupler	Ensure correctly connected to keg
	Keg for leaks	Replace keg if leaking
	Keg Coupler Jammed	Call Technical Services
	Frozen coil in Cooler	Turn off Cooler to unfreeze
	Tap variable flow control	Reset Tap flow control
<b>High Head</b>	Gas Supply	Turn on gas supply
	Gas Leak	Leave area, call Technical Services 0845 652 0065
	Gas Cylinder	Replace gas cylinder if empty
	Gas mix in cylinder	Replace cylinder with correct mixture
	Keg	Replace keg if empty
	Lines & equipment	Clean lines & equipment if dirty
	Beer Temperature	Turn Cooler on
	Tap variable flow control	Reset Tap flow control
<b>Flat Head</b>	Gas mix in cylinder	Replace cylinder with correct mixture
	Keg	Replace keg if leaking
	Glassware	Clean Glassware/ Renovate Glassware
	Beer Temperature	Excessive cooling
	Tap variable flow control	Reset Tap flow control

If you experience any Technical issues please call the Miller Brands Beer Dispense Helpdesk: 0845 652 0065 (8am – 10pm Monday – Friday, 9am – 6pm Weekends) or email: [technicalservices@millerbrands.co.uk](mailto:technicalservices@millerbrands.co.uk).